

# ROUČKA SLÉVÁRNA, a. s.

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## Quality Policy

ROUČKA SLÉVÁRNA, a. s. provides the best offers, processes the orders in a fast manner, satisfies the customers' requests, provides the desired quality of services and products, meets the deadlines, and employs standard as well as non-standard approaches. In doing so, the company intends to win a position on the market that will allow it to expand the number of its clients, especially those who require new, original approach to problem-solving, short delivery times, and a guarantee of high quality.

In order to attain the objectives, the company management establishes this Quality Policy, which also serves as a basis for the strategic management of the company activities and the Quality Targets.

1. The requirements of the customers including the manufacture of new products shall be accomplished in a manner ensuring all expectations as well as the desired technical standards are fulfilled in accordance with the approved documentation, valid legal regulations and contractual requirements. Marketing research shall be utilised to expand the number of clients.
2. Safety and protection of health of the employees shall be provided during all activities. It is necessary to minimise negative environmental impacts resulting from the company activities, including the activities regarding the disposal of products after expiration of their service life.
3. Working activities in the company shall be carried out by fully qualified and experienced employees, whose systematic education, professional development and training is ensured.
4. The products shall be manufactured using suitable, state-of-the-art production facilities for which periodic examinations are ensured. This will create conditions for further development and expansion of the product range, and ensure that increased customer requirements for the quality of the supplies are met.
5. It is necessary to ensure regular assessment of the quality system, assessment of quality of supplies, approval and assessment of suppliers, and assessment of customer satisfaction, leading to analyses and measures for the continuous improvement of the quality management system efficiency.

Pavel Šamšula  
director of the company